

# Granger Pediatric Dentistry

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## Cancellation Policy Effective 7/28/2009

*Due to the increase amounts of "no shows" at our practice, it has become necessary to enact a policy regarding this problem. We consider a "no show" to be failure to cancel or reschedule an appointment with at least 24-hour notice. This can be done either by phone or in person. After a patient no shows for more than one appointment after 7/28/2009, we will send a statement to the head of household for \$30.00 for each appointment not kept thereafter. We will not schedule another appointment until the balance is paid. You will only receive one statement for this fee and the balance will remain on the family account until it is paid. This will affect all members of the family. If several family members have appointments on the same day and the appointments are not kept, we will not schedule more than two patients at a time for the family for future appointments. In addition, each missed appointment will incur a no-show fee just as the policy states. Thank you for your consideration.*

*I have read and understand this policy.*

Electronic Signature: \_\_\_\_\_ Date: \_\_\_\_\_